

DE-CIX FLEXPOP TECHNICAL SERVICE DESCRIPTION

I. GENERAL PROVISIONS

1. Overview, scope of application

This document contains the Technical Service Description (TSD) for the FlexPOP product. This TSD is part of the DE-CIX contractual framework.

This TSD shall apply only to the FlexPOP product. The FlexPOP product may, however, be a prerequisite for other DE-CIX services. This document contains only technical specifications and documentation. Please consult the FlexPOP Special Service Level Agreement (Special SLA) for service levels.

FlexPOP is a commercial bundle of FlexPOP Connections. The FlexPOP product is available in certain capacity steps and assigned to one DE-CIX access.

The customer is allowed to book unlimited FlexPOP connections up to the total capacity purchased with FlexPOP. The total capacity of all FlexPOP connections is not allowed to be larger than the FlexPOP capacity.

For technical details regarding the FlexPOP connections please consult the VirtualPNI Technical Service Description.

2. Amendment

This document may be revised and amended at any time pursuant to the provisions of the DE-CIX Agreement.