

DE-CIX INTERCONNECTIONFLEX TECHNICAL SERVICE DESCRIPTION

I. GENERAL PROVISIONS

1. Overview, scope of application

This document contains the Technical Service Description (TSD) for the InterconnectionFLEX product. This TSD is part of the DE-CIX contractual framework.

This TSD shall apply only to the InterconnectionFLEX product. The InterconnectionFLEX product may, however, be a prerequisite for other DE-CIX services. This document contains only technical specifications and documentation. Please consult the InterconnectionFLEX Special Service Level Agreement (Special SLA) for service levels.

InterconnectionFLEX is a commercial bundle of DE-CIX services. Included in this bundle are GlobePEER, VirtualPNI, and DirectCLOUD. The product InterconnectionFLEX is available in certain capacity steps and associated to one DE-CIX access.

The customer is allowed to book unlimited InterconnectionFLEX DE-CIX services up to the total capacity bought with InterconnectionFLEX. The total capacity of all InterconnectionFLEX DE-CIX Services may not be greater than the InterconnectionFLEX capacity.

For technical details about the InterconnectionFLEX connections please consult the GlobePEER, VirtualPNI, DirectCLOUD Technical Service Description (available for download on www.de-cix.net).

- 1.1. Certain remote variants from GlobePEER, Virtual PNI and DirectCLOUD are included. The full list is available on www.de-cix.net
- 1.2. Configuration help is included. This consulting service includes:
 - 1.1.1. Interconnection workshop (12h incl. travel and preparation) once a year.
 - 1.1.2. Remote interconnection setup (1h/month in average).
 - 1.1.3. Access to the DE-CIX Academy program.

2. Amendment

This document may be revised and amended at any time according to the provisions of the DE-CIX Agreement.