DE-CIX INTERCONNECTIONFLEX TECHNICAL SERVICE DESCRIPTION

I. GENERAL PROVISIONS

1. Overview, scope of application

1.1 This document contains the Technical Service Description (TSD) for the InterconnectionFLEX product. This TSD is part of the DE-CIX contractual framework.

1.2 This TSD shall apply only to the InterconnectionFLEX product. The InterconnectionFLEX product may, however, be a prerequisite for other DE-CIX services. This document contains only technical specifications and documentation. Please consult the InterconnectionFLEX Special Service Level Agreement (Special SLA) for service levels.

1.3 InterconnectionFLEX is a commercial bundle of DE-CIX services. Included services are listed in the InterconnectionFLEX Special SLA.

1.4 Availability of services may vary by DE-CIX location. InterconnectionFLEX is available in a specific DE-CIX location or in predefined combinations of DE-CIX locations (InterconnectionFLEX regions). It is available in certain capacity steps. and associated to one DE-CIX location. In the case of regions, remote services are included from this location within the defined region.

1.5 The customer is allowed to book unlimited InterconnectionFLEX DE-CIX services up to the total capacity bought with InterconnectionFLEX. The total capacity of all InterconnectionFLEX DE-CIX Services may not be greater than the InterconnectionFLEX capacity.

1.6 For technical details of the DE-CIX services included in InterconnectionFLEX please consult the Technical Service Descriptions of included services as listed in the Special SLA (available for download on www.de-cix.net).

1.7 To support implementation and configuration, InterconnectionFLEX includes full access to the DE-CIX Academy program. In addition, predefined consulting packages tailored to customer needs are available on request.
2. Amendment

This document may be revised and amended at any time according to the provisions of the DE-CIX Agreement.