DE-CIX DIRECTCLOUD FLEX TECHNICAL SERVICE DESCRIPTION

I. GENERAL PROVISIONS

1. Overview, scope of application

This document contains the Technical Service Description (TSD) for the DirectCLOUD FLEX product. This TSD is part of the DE-CIX contractual framework.

This TSD shall apply only to the DirectCLOUD FLEX product. The DirectCLOUD FLEX product may, however, be a prerequisite for other DE-CIX services. This document contains only technical specifications and documentation. Please consult the DirectCLOUD FLEX Special Service Level Agreement (Special SLA) for service levels.

DirectCLOUD FLEX is a commercial bundle of DirectCLOUD Services. The product DirectCLOUD FLEX is available in certain capacity steps and associated to one DE-CIX access.

The customer is allowed to book unlimited DirectCLOUD FLEX DE-CIX services up to the total capacity bought with DirectCLOUD FLEX. The total capacity of all DirectCLOUD FLEX DE-CIX Services is not allowed to be greater than the DirectCLOUD FLEX capacity.

For technical details about the DirectCLOUD FLEX connections please consult the DirectCLOUD Technical Service Description.

2. Amendment

This document may be revised and amended at any time pursuant to the provisions of the DE-CIX Agreement.